

ABSTRACT

A remote control system configured to control a plurality of apparatuses divided into a predetermined number of groups including at least an image forming apparatus, including a central control system having at least a computer unit configured to receive status information from the plurality of apparatuses and remotely control the plurality of apparatuses based on the status information; and an information collection unit configured to collect the status information from other image forming apparatuses included in a same group as the at least an image forming apparatus when apparatus information of the at least image forming apparatus is received by the central control system.